Program Strategy	Materials Management	Dept	Finance & Admin Svcs

DESIRED FUTURE

### **GOAL** 8 - Governmental Excellence and Effectiveness

#### **Desired Community Condition(s)**

50. Products, services, and materials are obtained efficiently, fairly, and in a timely manner.

#### Measures of Outcome, Impact or Need

	FY03	FY04	FY05	FY06	FY07		
% Stock-out 3% or less	3.20%	2.79%	3.85%	3.50%	3.25%		
Value of reused City surplus/salvage property.	12,376.00	11,214.00	6,549.00	12,000.00	13,500.00		
Increase revenue return of disposed City surplus.	422,593	273,452	231,366	300,000	325,000		
PROGRAM STRATEGY RESPONSE							

#### Strategy Purpose

Provide program strategy direction and management of materials acquisition, inventory, distribution and disposition so that City departments have timely access to supplies that are acquired in an efficient, fair manner and disposed of using established policy and with full accountability for City assets through the City warehouse.

#### **Key Work Performed**

- Manage Just In Time (JIT) contracts not limited to office supplies, pavement marking and signage materials, and the fire station furnishings and kitchenware.
- Manage and direct City sales and auctions of surplus property
- Receive, stock and issue supplies and materials to City departments.
- Maintain inventory of supplies to keep stockouts to a minimum.
- Reduce City spending through in-house supply management.
- Provide turnaround of 24 hours or less for all requests.
- · Ability to issue stock on demand as required.
- Provide 24 hour emergency call list as required, for emergencies.
- Provide scheduled deliveries for supply goods to user agencies as required.

#### **Planned Initatives and Objectives**

GOAL #8 OBJECTIVE 8. Conduct a cost benefit analysis of warehousing operations in the City of Albuquerque, compare operations to best practices, and make recommendations for improvement in a report to the Mayor and City Council by the end of the second quarter, FY/07.

Increase the reuse of surplus and salvage property.

Improve methods of providing supplies to users through improved processes and education.

Develop creative methods for disposal of surplus/salvage goods to maximize return to the City.

Accelerating IMprovement (AIM)			Why is this measure important?					
Reduce Stock-outs to 3% or less.			Having items available on demand supports City Department productivity and reduces their costs in idle time awaiting supply goods for delivery of City services.					
		A	IM POIN	ITS				
		ACTUAL		TAR	GET .			
	FY 03	FY 04	FY 05	FY 06	FY 07			
	3.20%	2.79%	3.85%	3.00%	2.75%			
4.50% 4.00% 3.50% 2.50% 2.50% 1.50% 1.00% 0.50% 0.00%		FY 04	FY 05		FY 06	FY 07		

Total Program Strategy Inputs			Actual	Actual	Approved	Mid-year	Proposed
Fund		FY 03	FY 04	FY 05	FY 06	FY 06	FY 07
Supply							
Inv Mgt	715	9	9	9	9	9	9
Supply							
Inv Mgt	715		462	454	552	552	569
	Fu Supply Inv Mgt Supply	Fund Supply Inv Mgt 715 Supply	Fund FY 03 Supply Inv Mgt 715 9 Supply	Fund         FY 03         FY 04           Supply         Inv Mgt         715         9         9           Supply         Supply         9         9	Fund         FY 03         FY 04         FY 05           Supply         Inv Mgt         715         9         9         9           Supply         Supply         Inv Mgt         9         9         9	Fund         FY 03         FY 04         FY 05         FY 06           Supply         Inv Mgt         715         9         9         9         9           Supply         Supply         Inv Mgt         715         9         9         9         9	Fund         FY 03         FY 04         FY 05         FY 06         FY 06           Supply         Inv Mgt         715         9         9         9         9         9           Supply         Supply         Inv Mgt         10

## **Service Activities**

# Materials Management -2576000

			Actual	Actual	Actual	Approved	Mid-year	Proposed
	Input	Fund	FY 03	FY 04	FY 05	FY 06	FY 06	FY 07
Budget (in 000's of dollars)	Bonus Prog.			12				
	(Fund)	715		450	454	552	552	569
	Trnsf to 110	715		167	157	194	194	191
Measures of Merit								
# of user training sessions held		Output	1	20	1	20	5	8
# of user agency visits		Output	7	na	12	12	5	12
# of inventory turns per year Outpu		Output	*	*	*	3	2	4
% of customer satisfaction		Quality	*	*	*	85%	**	85%

### **Strategic Accomplishments**

Increased number of Fire Dept. and Community Center delivery sites.

Changed City Surplus Ordinance to better comply with City needs and best practices.

# Measure Explanation Footnotes

<sup>\*</sup> Indicates new measure in FY06 or implemented in FY07

<sup>\*\*</sup> Indicates data reported only once a year